

**DIVISION OF HEALTH CARE FINANCING AND POLICY  
CLINICAL POLICY TEAM, BEHAVIORAL HEALTH PROGRAM**

**BEHAVIORAL HEALTH TECHNICAL ASSISTANCE (BHTA)**

**Agenda – Wednesday, January 8, 2020**

**10:00 - 11:00 a.m.**

**Facilitator:** Carin Hennessey, DHCFP, Behavioral Health Unit (BHU), Social Services Program Specialist

**1. Purpose of BH Monthly Calls:**

The BHTA webinar offers providers guidance and updates on DHCFP BHU policy. The WebEx meeting format also offers providers an opportunity to ask questions via the Q & A (the “chat room”) and receive answers in real time. If you have questions prior to the monthly webinar or after, for additional assistance submit directly to the [BehavioralHealth@dhcfp.nv.gov](mailto:BehavioralHealth@dhcfp.nv.gov)

- Introductions – DHCFP, SUR, DXC Technology

**2. December 2019 BHTA Minutes:**

The minutes from last month’s BHTA are available on the DHCFP Behavioral Health webpage <http://dhcfp.nv.gov/Pgms/CPT/BHS/> (under “Meetings”). You’ll want to navigate to this page and click on “Behavioral Health Agendas and Minutes.” You can find the past agendas and minutes for the meetings, as well as the current information. Please look at these if you have questions and if you were not able to attend last month; this is a great place to check up on what we discussed.

- Requirements for daily OMH and RMH progress notes substantiating billed claims
- Requirement for PT 14 and PT 82 claims billed with actual rendering provider

**3. Related DHCFP Public Notices:**

Link for upcoming Public Hearings, Meetings, and Workshops related to Behavioral Health <http://dhcfp.nv.gov/Public/AdminSupport/PublicNotices/>

**Public Workshops**

- **01/07/2020** – Medical Services Manual (Chapter 2800 – School-Based Child Health Services Updates)

**Public Hearings**

- **01/28/2020** – State Plan Amendments (Anesthesia; PAs for Emergency Psych Admissions; Specialized Foster Care)
- **01/28/2020** -- Medicaid Services Manual (MSM 400 – Mental Health Alcohol/Substance Abuse; MSM 600 – Physician Services; MSM 2700 – Certified Behavioral Health Center; MSM 200 – Hospital Services)

**4. DHCFP Behavioral Health Updates:**

**Behavioral Health Web Announcements (WA):**

<https://www.medicaid.nv.gov/providers/newsannounce/default.aspx>

- **WA#2065** – Attention All Providers: Revalidation and Changes Training Scheduled in 2020
- **WA#2058** – 2020 New Code Updates

- **WA#2055** – Attention All Nevada Medicaid Providers: Update Regarding Claims Denied with Error Code 2502 (Client Covered by Medicare B)
- **WA#2054** – Attention All Providers: Top 10 Claim Denial Reasons and Resolutions/Workarounds for November 2019 Claims.
- **WA#2052** – Update for Provider Types 14 (Behavioral Health Outpatient Treatment) and 17 (Special Clinics) Specialty 215 (Substance Abuse Agency Model [SAAM]) Regarding Claims for Procedure Code H0035.
- **WA#2044** – Attention All Providers: Prior Authorization Requests Denied for Overlapping Services

### **Carin Hennessey, SSPS II**

- Response to Public Workshop on Supervision Changes within the PT 14 and PT 82
- Prior Authorization: Peer-to-Peer review for reduction or denial of services

### **6. DHCFP Surveillance Utilization Review (SUR) Updates:**

**Report Provider Fraud/Abuse** <http://dhcftp.nv.gov/Resources/PI/SURMain/>  
**Provider Exclusions, Sanctions and Press Releases** <http://dhcftp.nv.gov/Providers/PI/PSExclusions/>

- Educational Updates

### **7. DXC Technology Updates:**

**Billing Information** <https://www.medicaid.nv.gov/providers/BillingInfo.aspx>  
**Provider Training** <https://www.medicaid.nv.gov/providers/training/training.aspx>  
**Provider Enrollment** <http://dhcftp.nv.gov/Providers/PI/PSMain/>

[NevadaProviderTraining@dxc.com](mailto:NevadaProviderTraining@dxc.com)

### **Alyssa Kee Chong, Provider Services Field Representative**

#### **Nevada MMIS Modernization Project**

Please review the information per this Nevada Medicaid featured link area. There is information on Important System Dates, Known System Issues and Identified Workarounds, Training Opportunities, and Helpful Resources: <https://www.medicaid.nv.gov/providers/Modernization.aspx>. Also listed on this page, are **Modernization (New) Medicaid System Web Announcements**; please refer to these announcements for specific information related to Modernization.

### **8. Behavioral Health Provider Questions:**

The Behavioral Health Policy WebEx would like to address provider questions each month. This will allow us to address topics, concerns, questions from the Behavioral Health providers and make sure the specialists are focusing training and educational components to your needs and gathering your direct input from the BHTA WebEx. We will review last month's questions in detail.

Please email questions, comments or suggested topics for guidance to [BehavioralHealth@dhcftp.nv.gov](mailto:BehavioralHealth@dhcftp.nv.gov)